



McMahon Family Dental is thrilled to announce some of the upcoming changes that will improve our office and exceed your needs and expectations in 2019! We are continuing to offer the latest and advanced technologies, superior patient comfort, preferred billing with new financing options, and we are looking for more community involvement opportunities. We appreciate your enthusiasm to our changes and we trust that your next dental visit will truly be a satisfying experience!

First, we would like to recognize the almost 25 years that Chris has devoted to our office's front desk staff! In the past year Chris has decided to retire and spend more time with family and friends. Her dedication and passion to this practice is admirable and she will be missed around the office. We wish her a relaxing retirement, as it is well deserved!

We would also like to take this time to acknowledge some of our beloved hygienists who have enjoyed being a part of our office family! Ann has been with us for 38 years, Shawn has been with us for 23 years, and Katie for 16 years! Their knowledge and wisdom serve us well. We would also like to welcome our new hygienists, Amber, who joins us with 16 years of experience, and Stephanie, who brings 6 years of experience to our office. All of our hygienists are licensed to administer local anesthetic and Nitrous Oxide for your treatment appointments. We are excited to have a full team, ready to see to your preventative care needs!

Here at McMahon Family Dental, we are determined to offer the highest standard of care for each of our patients. With further integration of the newest CEREC CAD CAM Scanner and Galileos 3D X-Ray technology we have pushed further into fully digital dentistry. There are significant benefits of digital dentistry such as greater precision, speed, aesthetics, quality, and comfort. We continue to offer and improve our same day crown service, in addition to digital impressions (No goop!) for appliances including Optisleep for obstructive sleep apnea, Clear Correct orthodontic aligners (No braces!), and night guards. New for 2019, we now have the capacity to perform procedures such as 3D generated smile designs for cosmetic treatment and digitally guided implant surgeries.

Fresh Start Dental Implants is a partnership that we are very excited to introduce in 2019! Our Fresh Start team is a group of specialists partnered to helping patients with broken down and failing dentition to achieve a completely new smile in just one day! Through utilization of dental implants and a custom designed, non-removable, bridge of teeth that attaches to the implants, patients leave the same day with a completely new smile, and renewed confidence.

If you are interested in having a smile brightened by whitening, our latest product available is KOR Whitening! With little, if any, sensitivity and a whitening treatment that is permanent with periodic home maintenance, KOR is sure to bring you gratifying results. Members of our staff have tried this whitening system and hands-down agree that this product is well worth the experience.

We are on the frontline of addressing and treating snoring and sleep apnea. Snoring can be downright annoying, especially if it is interrupting your sleep or the sleep of someone else. More

importantly there are an estimated eighteen million people with undiagnosed sleep apnea in the United States. We offer a custom sleep appliance called OptiSleep which is designed to treat snoring and/or mild to moderate sleep apnea. The Galileos allows us to view the airway in 3D and detect any constriction which could predispose a patient to Obstructive Sleep Apnea (OSA).

Our Assistants are working hard to make your experience in our office as comfortable as possible. With comfort menu options such as lemon and cucumber water, warm blankets, weighted blankets, Nitrous Oxide, noise-cancelling headphones, and many other spa-like amenities. Your time spent in our office will be cozy and enjoyable! All of these options are complimentary so be sure to ask one of our assistants to view the comfort menu next time you are in!

This year our office family also welcomed new members to the front desk staff: Julie and Kami. They both bring amazing talent, quality, and are ready to help you with all of your dental needs. Recently our front office staff has been able to determine the out of pocket estimate for treatment ahead of appointments. In our effort to “go green” and be conversationally responsible, we can avoid sending out paper statements by collecting payment the day services are performed, based on this estimate.

Our office is also extremely excited to provide a new financing option, in addition to existing options we already offer, to better serve your dental health needs! We have paired with Lending Club, who offers immediate possible payment plan options. Our front desk administrators are available to assist in the easy application process. There will also be a change in our cancellation policy. We respect the importance of your time and work hard to schedule appointments that accommodate the scheduling needs of all of our patients. Broken and missed appointments create an inconvenience for other patients as well as our practice. As a result, we follow the model commonly used by many other dental practices in the area. If you find that you are unable to make your reserved appointment, we require, at minimum, a two business day or less notice. Starting August 1, 2019, when a patient cancels within two business days or less prior to their scheduled appointment for non-emergency reasons, a cancellation fee of \$50 will be applied to the account.

We are continuing to offer our Quality Dental Plan membership which provides preventative care and dental treatment at a discounted rate. This is a great option for our patients who do not carry dental insurance or for our patients who may find this plan benefits them more than their current insurance policy. Our patients' health is our top priority and making our care affordable is paramount to our office.

Are you interested in receiving in office credit or gift card? If so, refer your family or friends to our practice! Once your referral finishes their new patient appointment, we will send you a thank you card and you can choose your thank you gift! Ask a front desk associate for more details.

As our office mission supports, we are continuously striving to change the basic perspective of the dental profession and evolve it into a vision of comprehensive health. There is an undeniable correlation between your oral health and your general health, and it is our responsibility to be the first in line in your preventative care. Thank you for trusting us with your health and your smile! We are confident that you will enjoy the new additions to the office as we move forward. We cannot wait to see you in the New Year!